

Pharmacy Usage and Attitudes



96% of people are very or quite satisfied with services provided by pharmacies



96% of people never had reason to complain about the service or treatment they received in a pharmacy



9 out of 10

people say pharmacies are a good place to make more health services available



and



strongest influencing factors for more services being available from pharmacies

47% of people go to a pharmacist first for advice on medicines



58% of people attend a pharmacy at least once a month



39% of people would consider

52% of people would not consider

ordering prescription medicines online

