

COVID-19 OPERATIONAL STANDARDS FOR PHARMACIES



Standard 1

A clear and effective governance structure is in place which promotes a culture of quality and safety in your pharmacy.



Standard 2

The pharmacy team is supported and enabled to provide safe and high-quality patient care.



Standard 3

A safe environment is provided for patients and staff to minimise the risk of spread of COVID-19 and other infections in the pharmacy.



Standard 4

Pharmacy services are delivered safely, effectively and to a consistently high standard.



Standard 5

There is effective communication with patients both face-to-face and remotely.

